



**White Paper**

## **Tackling Cancer Registry Backlogs with an Experienced Partner**

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The healthcare industry is constantly evolving, and cancer registries play a crucial role in charting the course of cancer care, research, and forming policy. These registries hold important patient data such as demographics, tumor characteristics, treatments, and outcomes. Maintaining the integrity of this data is vital as it drives advancements in cancer treatment and enhances patient care by informing clinical practices and public health policies.

However, collecting, abstracting, and reporting this data is complex and can cause backlogs. These backlogs can jeopardize the timeliness and accuracy of cancer data, affect patient outcomes, and compromise the credibility of research studies. These consequences extend beyond operational inefficiencies and can pose significant challenges to compliance with regulatory requirements and patient care quality.

The importance of maintaining the accuracy of the cancer registry cannot be overstated, especially considering the anticipated increase in cancer diagnosis, which is expected to exceed 2 million cases for the first time in 2024, despite a decrease in mortality rates. This growing demand for comprehensive and precise cancer data highlights the need for healthcare organizations to collaborate with experienced professionals. Healthcare organizations struggling with cancer registry backlogs should consider seeking assistance from reputable professionals in the field.

One such company is GeBBS, a company with a proven track record in this area. This white paper shows that seeking professional assistance is not just a strategic choice but a necessity. By partnering with a company that prioritizes quality over quantity and understands the intricacies of cancer registry management, healthcare organizations can efficiently and effectively manage and overcome backlogs, ensuring the continuity of high-quality cancer data.

Exploring industry insights, case studies, and expert opinions emphasizes the importance of such partnerships in tackling backlogs, quality data abstraction, and the ability to scale resources efficiently. Selecting a partner with a proven track record, experienced professionals, and a commitment to quality can transform the daunting challenge of registry backlogs into an opportunity for improvement and innovation in cancer care and research.

## The Significance of Experienced Professionals in Cancer Registry Management



In the expansive healthcare field, managing cancer registries is a crucial task that requires a lot of dedication. Collecting, coding, and analyzing data is a complex process that can be challenging and time-consuming. It requires careful attention to detail and a systematic approach to produce accurate and reliable results. Each cancer case tells a story, including a diagnosis, treatment, and outcome. Therefore, it is necessary to take a nuanced approach to ensure that data is accurately collected and coded. The accuracy and reliability of this data are crucial for researchers and clinicians to comprehend cancer trends, evaluate the effectiveness of treatments, and study patient outcomes.

Maintaining a high-quality cancer registry is a challenging process. Inaccuracies in data entry, as highlighted in "Cancer Registry Abstracting: 6 Common Mistakes," reveal the potential for significant errors. These mistakes range from incomplete or missing data to incorrect staging and failure to update records. These issues demonstrate the complexity of the task at hand. These

errors not only compromise the quality of the registry but also have far-reaching implications, potentially skewing survival statistics, affecting patient care, and undermining the credibility of research studies. Delays and backlogs further complicate these issues, creating a ripple effect that impacts compliance with regulatory standards and the timely availability of data for critical decision-making (Cancer Registry Abstracting).

GeBBS is a team of specialized and credentialed professionals who expertly manage cancer registries, with Suzanne Neve as the Cancer Registry Director. With over 30 years experience as a Registered Health Information Administrator (RHIA) and Oncology Data Specialist (ODS)-certified, her insights and leadership are invaluable in navigating the complexities of cancer registry operations. Neve emphasizes the importance of experience and expertise in this field, and her team members have an average of eight to ten years of practical experience. They are dedicated and precise in their work, making them well-equipped to handle the challenges presented by registry backlogs (Neve).

By focusing on more than managing data, GeBBS transforms its work into a powerful tool for enhancing cancer care and research. Their team uses a systematic methodology to evaluate, plan, and execute strategies tailored to each healthcare organization's needs. Whether addressing a two-year

backlog or ensuring compliance with [Commission on Cancer \(CoC\) standards](#), GeBBS' comprehensive understanding of cancer registry operations ensures that data

integrity is maintained, compliance is upheld, and the groundwork for informed treatment decisions and research is established.

## The Value of Quality Over Quantity

In cancer care and research, the saying "quality over quantity" is essential. Careful gathering, categorizing, and analyzing data from cancer registries are not just routine tasks; they form the basis for effective treatments, groundbreaking research, and informed policy decisions. Ensuring quality in cancer data cannot be emphasized enough—it shapes the course of patient care, steers medical research, and guides public health initiatives.



A crucial challenge in maintaining cancer registries is avoiding common mistakes such as incomplete data collection, incorrect cancer staging, failure to update records, and inconsistent coding. These errors can significantly impact patient care, skew survival statistics, and undermine research credibility, emphasizing the need for meticulous data management practices (Cancer Registry Abstracting). The accuracy and reliability of cancer registry data depend on quality abstracting and the proper use of manuals, as explained in "Cancer Registry Accuracy: The Vital Role of Quality Abstracting and Manual Utilization." It provides insight into the complexities of abstracting, which involves extracting and entering data from health records into a registry database. The task requires high attention to detail and a thorough understanding of the abstracting standards and protocols that ensure data consistency across registries. By adhering to these rigorous guidelines, GeBBS ensures the integrity of the data they manage, reducing the risk of errors that could compromise research studies and clinical decision-making (Cancer Registry Accuracy).

The guide emphasizes the crucial role of manuals in maintaining the accuracy of cancer registry data. These manuals provide detailed instructions on coding diagnoses and treatments and ensuring quality control, forming the basis of standardized data collection. GeBBS' dedication to properly utilizing these manuals highlights its commitment to quality. By following established protocols and guidelines, GeBBS ensures that the data collected is

accurate and comparable across different institutions and studies. This consistency facilitates a more cohesive understanding of cancer trends and treatment outcomes.

The long-term benefits of prioritizing quality in cancer registry data are numerous. Accurate and reliable data can help healthcare organizations attain and maintain accreditation standards, secure funding, and improve the reputation of their cancer programs. It also allows clinicians to evaluate the effectiveness of treatment protocols, customize interventions to individual patients, and ultimately increase survival rates. Patients benefit from quality data by making better-informed treatment decisions, having access to cutting-edge therapies, and receiving high-quality cancer care.

High-quality cancer registry data is crucial for advancing cancer research and informing policy decisions. Such data provides researchers with a solid evidence base for discovering new insights into cancer etiology, developing innovative treatments, and evaluating the impact of public health interventions. Additionally, it helps to allocate resources toward cancer prevention, screening, and care programs, which could reduce the cancer burden on a societal level. Data integrity is crucial; ensuring quality is essential to achieve these goals.

Focusing on quality rather than quantity in managing cancer registries highlights the importance of accurate and dependable data in improving patient care, research, and policy-making. GeBBS utilizes a robust quality assurance program to ensure all cases abstracted meet and exceed quality standards. GeBBS' steadfast dedication to ensuring quality abstraction and manual utilization demonstrates their crucial role in enhancing the value of cancer registry data. Their efforts significantly improve the reliability of cancer registry data, ultimately leading to better patient outcomes and more informed decision-making by healthcare professionals.

## The Flexibility and Efficiency of Resource Allocation

Managing cancer registry backlogs is a complex task that demands the ability to scale and flexibly allocate resources dynamically. The wave of retirements among cancer registry professionals threatens the continuity and integrity of cancer data management. Experienced registrars leaving the workforce can lead to knowledge gaps and increased workload for remaining staff. Collaborating with expert partners can mitigate these challenges, ensuring that the registry's operation remains seamless and efficient (Impact of Retirements). The challenges



presented by surges in workload, yearly regulatory changes, and staffing fluctuations require an approach that understands the complexity of cancer data and can respond to its varying demands. GeBBS' strategy prioritizes scalability and flexibility and sets a gold standard in efficiently tackling cancer registry backlogs. This approach ensures that healthcare organizations can maintain the timeliness and accuracy of crucial cancer data.

The significance of scalability and flexibility in managing these backlogs cannot be understated. As discussed in the “Tackling Cancer Registry Backlogs with an Experienced Partner Blog,” GeBBS' specialized expertise in cancer registry management enables them to process cancer data efficiently and ensuring compliance with state and federal reporting standards. Partnering with specialized cancer registry management services offers scalability, intricate abstracting and management expertise, and adherence to reporting standards. Such collaboration ensures the efficient processing of backlog data and maintains the quality and timeliness of cancer registry submissions, which is crucial for compliance and effective cancer care. This approach is about meeting immediate needs, anticipating future demands, and adjusting resources accordingly. For healthcare organizations, this means having the confidence that their cancer registry will not only catch up with backlogs but also be poised to handle any future surges in cases without compromising data quality.

## Case Studies and Success Stories

Innovative approaches to cancer registry management are best illustrated through real-world success stories and case studies that highlight their significant impact on healthcare organizations. These examples demonstrate GeBBS' proficiency in tackling complex challenges and underscore the tangible benefits of their interventions in backlog management, data quality enhancement, and overall registry efficiency.

### Case Study: Overcoming a Five-Year Backlog

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Suzanne Neve's interview outlines GeBBS' capabilities, which are a testament to their handling of this backlog. The healthcare organization faced a daunting accumulation of unprocessed cases, so they turned to GeBBS for a solution. GeBBS responded quickly and strategically by deploying a team of experienced professionals who, through careful planning and execution, cleared the backlog in less than a year.

This relieved the organization's immediate pressure and set a new standard for efficiency and effectiveness in cancer registry management. By clearing such a significant backlog, GeBBS enabled the healthcare organization to resume timely reporting, contributing to the broader goals of cancer research and patient care.

### Case Study: State Cancer Registry Support

GeBBS has a wide range of expertise, not only limited to individual healthcare organizations but also to supporting state cancer registries. In one instance, a state cancer registry received an urgent call for data, and GeBBS stepped in to assist them. Despite the challenging task and a tight deadline, GeBBS' intervention was crucial in making significant progress toward fulfilling the state's requirements. The partnership was invaluable, and they planned to resume efforts with GeBBS' support in the next cycle. This scenario highlights GeBBS' ability to quickly mobilize resources to respond to critical needs, demonstrating their commitment to supporting cancer registries in fulfilling their reporting obligations.

### Reflecting on Success

The case studies demonstrate the impact of GeBBS' interventions in various situations, ranging from individual hospitals to state registries. GeBBS' expertise, commitment to quality, and strategic resource allocation help manage backlogs and reporting deadlines and foster an environment of continuous improvement and excellence in cancer registry management.

GeBBS' approach to scalability and flexibility is exemplified in these success stories. By adjusting team sizes, reallocating staff, and training employees for specific projects, GeBBS showcases a dynamic model that efficiently addresses backlogs and ensures the sustainability of cancer registry operations. These tailored solutions demonstrate the

effectiveness of GeBBS' approach and how it leads to significant improvements in registry management.

GeBBS' resource allocation model is flexible and efficient, setting a standard for healthcare organizations facing the complexities of cancer registry backlogs. With strategic resource scaling and an adaptable approach to project management, GeBBS ensures that registries remain compliant, current, and able to contribute valuable data to the fight against cancer.

## Balancing Expertise, Quality, and Scalability - A Unified Perspective

With a focus on expert guidance, quality assurance, and scalability, GeBBS has set the industry standard as a trusted partner in managing cancer registries and navigating the complexities of cancer data management. The team at GeBBS is composed of highly skilled professionals with a wealth of experience in the field who are committed to maintaining the highest operational standards.

By emphasizing innovation and commitment to quality at the forefront, GeBBS has developed efficient and adaptable solutions that effectively address the ever-changing requirements of cancer registry management. These solutions are created to ensure that GeBBS remains a dependable leader in this highly specialized field.

GeBBS' approach to cancer registry management is unique. They believe in a comprehensive approach that includes data collection, analysis, and reporting. This approach allows them to identify patterns and trends in cancer incidence and treatment, which can inform future research and improve patient outcomes. GeBBS is a critical partner in managing cancer registries. Their commitment to innovation, quality, and expertise ensures they remain reliable leaders in this specialized field.

### Core Expertise and Commitment to U.S.-based Operations

GeBBS' methodology is centered around its team of registry professionals, all based in the United States. This team is highly experienced, with an average of eight to ten years of experience, and deeply understands the country's regulatory and compliance landscape. Their expertise is crucial in efficiently managing backlogs, ensuring data integrity, and complying with strict reporting standards. Their extensive knowledge is essential in navigating the complexities of cancer data collection, abstracting, and analysis with unparalleled efficiency and effectiveness.



## Navigating Industry Challenges with Strategic Acumen

Strategic foresight meets the challenges of retirements and staffing shortages within the cancer registry field. GeBBS' model, designed to fill the gaps left by retiring professionals, features an extensive talent pool and a robust recruitment process. This ensures healthcare organizations have continuous access to the expertise required for maintaining operational efficiency and meeting reporting deadlines. This strategic approach addresses immediate staffing concerns and fosters continuity and excellence in cancer registry management.

## A Culture of Continuous Learning

Training and continuous learning are essential, ensuring the team is always ready to solve current challenges and well-equipped to face future challenges. GeBBS' commitment to ongoing education has positioned it at the forefront of cancer registry management. It enables it to adapt to changes in industry standards and best practices quickly. This level of dedication goes beyond just meeting partner expectations. GeBBS aspires to exceed them, and this ensures that the managed cancer registry data is of the highest quality possible.

GeBBS takes a comprehensive approach to cancer registry management, considering various perspectives, including expertise, quality, and scalability. With its team's methodology and adaptive strategies, GeBBS is an ideal partner for healthcare organizations. Their concerted efforts enhance the efficiency and effectiveness of cancer registry operations and contribute significantly to advancing cancer care and research. GeBBS plays a crucial role in improving patient outcomes in the face of this formidable disease.

## Conclusion: Charting the Future of Cancer Registry Management with GeBBS



Throughout this white paper, we have explored the challenges inherent in cancer registry management, emphasizing the pivotal role of expertise, quality, scalability, and innovation in overcoming these obstacles. With its seasoned team of professionals, GeBBS stands at the forefront of this endeavor, offering hope for healthcare organizations in the complexities of data backlogs, compliance pressures, and the ever-evolving landscape of cancer care and research.

Engaging an experienced partner like GeBBS is extremely important. The partner's approach should be based on a thorough understanding of cancer registry operations, a strong

commitment to maintaining the highest data integrity standards, and a flexible resource allocation model. This approach goes beyond simply managing backlogs. It encompasses a comprehensive strategy that addresses immediate issues and establishes sustainable practices for continuous improvement and compliance.

GeBBS' success stories, from transforming reporting deadlines into achievements to overcoming extensive data backlogs and supporting state cancer registries, underscore the tangible benefits of their methodology. These achievements highlight the ability to meet and surpass reporting requirements and the broader impact on enhancing patient care, supporting informed clinical decisions, and advancing cancer research.

In conclusion, the journey through the challenges and solutions in cancer registry management reaffirms the indispensability of partnering with a company that understands the field's intricacies and is deeply committed to innovation, quality, and efficiency. GeBBS exemplifies such a partner with its proven track record, expert team, and forward-looking approach.

## Advance Cancer Care Together with GeBBS



The effective management and utilization of cancer registry data are crucial in today's rapidly evolving healthcare landscape. GeBBS is at the forefront of this challenge, offering unmatched expertise in cancer registry management. As healthcare organizations deal with the complexities of data backlogs and the increasing demand for precise cancer data, GeBBS provides a proven solution that addresses current needs and anticipates

future challenges. By partnering with GeBBS, healthcare organizations can ensure the continuity of high-quality cancer data, vital for advancing treatment, improving patient care, and informing policy. We invite you to explore how GeBBS' commitment to quality, innovation, and efficiency can transform your cancer registry operations. Together, we can make every piece of data a stepping stone in the conquest of cancer. Discover how at [GeBBS](https://www.gebbs.com).

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