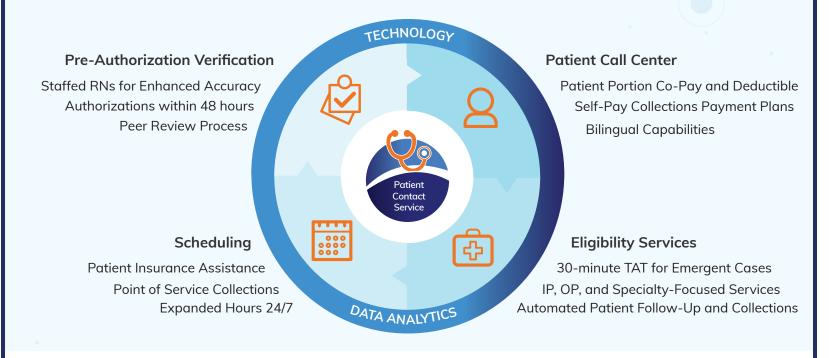


Revenue Cycle Management

Patient Contact Services

GeBBS Healthcare Solutions provides an exceptional patient experience with a team of highly skilled customer-service professionals. We utilize technology enabled services to guide and support patients through the end-to-end process of scheduling, eligibility verification, pre-authorization, and self-pay collections.



Benefits of GeBBS' Enhanced Patient Contact Services:

✓ Self-Pay and Patient Portion Collections

- · Digital Messaging Campaigns (Dialer and Text)
- · Increased Collections ~20%
- · Decreased Bad Debt Placements ~40%

Regulatory and Compliance Security Certifications

- · TCPA (Telephone Consumer Protection Act) Compliant
- · FDCPA (Fair Debt Collection Practices Act) Adherence
- · PCI DSS (Payment Card Industry Data Security
- Standard) Certification

✓ Inbound and Outbound Patient Services Call Center

- · Dedicated Service Centers
- · Scalable Workforce- 10,000+ Calls per Day
- · Call Recording Technology
- · Abandon Rate < 2%
- · ASA (Average Speed of Answer) <5 Seconds
- · Propensity to Pay Analytics
- · Patient Friendly Statements
- · Automated Payment Options