



Intelligent Credit Balance

GeBBS' proprietary iCB* (Intelligent Credit Balance) platform is an automated workflow tool that eliminates the redundancies and manual processing of credit balances and posting variances. iCB* streamlines the research and reconciliation process by automating functional requirements such as tracking and trending credits, root-cause analysis, accurate and timely resolution, and the creation of refund packets. The platform includes RPA enabled tools and provides insights and deep dives into defects, enhancing functionality and performance.

iCB^{**} will efficiently manage current credit balances and will also effectively prevent future credit balances. It will help decrease operating costs through reduction of allocated staff by half, while more than doubling productivity. It additionally allows for reallocating resources to work more viable revenue generating AR and activities to further increase profits.



Cost Reduction by up to 50%



Quality and Accuracy -99%



Refund Packet Management



Improve Productivity by up to 200%



Credit Balance Resolution Through Automation